

## Personal details

Name: **Petr Havlicek, Dip Mgmt**  
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## Profile

**Senior IT manager with strong leadership skills and global companies experience**

**Education:** Professional Diploma in Management, Open University UK

**Total years of work experience:** 25+ years

Customers orientated individual with wide applicable skills for managing large and complicated multinational teams and programs on the global scale with fluent English. A great Manager, Enterprise Architect, IT deep knowledge seeker and SW and security developer.

- International work experience (UK, Germany, Czech Republic, Slovakia)
- Strong management and negotiation skills, currently focused to Program Management
- Strong experience with team leadership and internal/external customer communication
- Native marketing orientated person with experience of providing digital content and company web profiles
- Experience of full-cycle developing applications for public, banking and telecommunications
- Successful background in SW development of large business solutions using C++, JavaScript, CSS, HTML5 and cloud DB.

PRINCE2 and Agile/SCRUM practitioner.

**Platforms skills:** Microsoft Server / client (XP-10), Cisco, VMWare, Citrix, Active Directory, Firewall, IPS, LAN, WAN, Switches, VOIP, DNS, SQL, Oracle, VPN, Cloud, SharePoint, IBM Power, macOS, iOS, Android, Debian Linux, Cryptographic solutions

**Software skills:** Microsoft Office (Word, Excel, PowerPoint, Visio) Microsoft Project, Lotus Notes, Microsoft Skype, macOS (Pages, Numbers, Keynote), Siebel CRM, Microsoft Dynamics 360 CRM, Adobe Photoshop, GIMP, AutoCad, MicroStation, iMovie, Logic Pro, Microsoft Visual Studio

**Competencies:** Senior Project Management, Enterprise Architect, Coach, People Management, Vendor Management, ICT Systems Administration, Programming and Network Administration, Web development, hosting and services running, IT Security and standards, auditing

**Languages/standards:** C++, javascript, node.js, HTML5, CSS, ruby, Angular, React, SQL, mongoDB.

Married, happy father of two, sport enthusiastic, music performer and kid's trainer.

## Professional experience

**Jul 2017 – to date (freelancer) – 1.7.2017 – to date**

Title: **Freelancer (<https://havlicekpetr.cz>)**  
Company: **Petr Havlíček, Prague, Czech Republic**

**Oct 2019 – Feb 2020 (Axial - client innogy)**

DMS GRID project for innogy DMS Grid split, phase Blueprint



I managed to provide all agreed deliverables in given time frame in OpenText product (DMS system) split including newly build AWS hosting environment, all analytical documents, all approvals and readiness to implementation milestone. I decided not to extend the contract due to personal reasons.

**Oct 2017 – Jun 2019 (DXC Technology - clients SKODA, Ceska sporitelna)**

Retail Integration Lead for SKODA CZ importer (6 months, Full time)

Helping Skoda Importer business to align CRM rollout to the Group. Very complicated project due to quite different speed of preparation on IT and business side. I pushed to pause the whole "Integration program" until there will be a common architecture platform and data available with sufficient clarity.

Senior Project management for DON/Ceska sporitelna (12 months, Part time)

The project was about corporate stocks management, based in DON product. I took the project as replacement for another PM who was fired out. I managed a great relationship with both client and supplier of DON and successfully handed-over the contract lead to the Client.

Data Architect and Project manager for SKODA Data Architecture project (6 months, Full time)

The project was about blueprint of DAMA (Data Architecture Management) framework for SKODA Architect group. In the small team we managed to prepare the input to the corporate Wiki as requested by contract.

Enterprise Architect and security authority for CZ offerings (CSOB, CS, TMobile, 24 months, Part time)

Actin as Advisory body for IT Architecture and security on various offerings while meeting the customer as an Expert advising the best solution.

Advisory body for SW development and advisory for PCS client (14 months, Part time)

Part time low allocation to help Angular 2 product to the proper quality level helping to apply various project mgmt tools and practices.

GDPR pre-sales support for DXC CZ Clients and GDPR consultant ("DPO" 24 months, Full time)

This was the initial reason I joined DXC, to help in GDPR area. I as acting as GDPR expert while helping all large accounts with the contractual appendixes and meeting clients DPO and legal representatives.

**Jul 2017 - Sep2017 (Private clients)**

- Project manager and IT consultant with focus on digital content, hosting services and company presentation, HR and marketing related
- Programmer using latest web technologies as HTML5, javascript, node.js, Angular and ruby for web development project <http://misa.4apes.cz> ,including hosting services.
- CRM consulting services in Microsoft Dynamics 360 2016 for international customer.



**Apr 2007 – to Jun 2017 (full-time) – 4.4.2007 – 30.6.2017**

Title: **GBS Senior Project Manager** (Band 8 Grade)

Company: IBM Czech Republic, Prague, Czech Republic

- Watson AI and machine learning experience linked with 2 business deal as offering leader. Linked to dynamic web content and generation of SLA service tickets from various backend systems.
- Senior Program Manager for one of the largest IBM CEE deal, public, Biometric Program (500M USD) making ePassports/eID/ePKP documents for CZ Ministry of Interior. Infrastructure part with cryptography.
- Senior Project manager (25M USD) for ECM (developer) in 2007-2008, implementing new Oracle EBS ERP system piloting in ECM and then rolled-out to Carrefour SK.
- Senior Project manager (250K USD) at TPCA in 2007 (Automotive), factory facility with delivering of on time production software linking to the warehouse processes.



**Jan 2005 – to Jul 2007 (full-time) – 1.1.2005 – 31.7.2007**

Title: **Program Manager** (4P/2B Grade)

Company: DHL Information Services, Prague, Czech Republic

- Program Manager for all Global CIS (Customer Integration Services, infrastructure) express-related

projects. Responsible for customer relationship, cross-selling and up-selling CIS and ITSC products.  
- CIS Global Forwarding Program Manager managing EXEL Global Forwarding activities on Worldwide level linked to management of international teams of 60+ resources, setting up the global strategy for the program.

- Project Manager for external DHL customers within CIS (HP, NCR, LEGO) for large-scaled projects while managing E2E deliverables including Lego warehouse building in Jirny.

**Feb 2003 – Dec 2004** (full-time) – 15.2.2003 – 31.12.2004

Title: **Consultant / Project Manager**

Company: NextiraOne Czech, spol. s r.o., Prague, Czech Republic



- Project manager for large Siebel implementations (utilities, Telco, bank) providing web content CRM for Severomoravska Energetika and Prazska Plynarenska customers.

- CRM consultant for Siebel data connectivity for call centres and frontend operator screens.

- Siebel Certified consultant for CRM implementation.

**Sep 2002 – Dec 2002** (contract) – 26.9.2002 – 31.12.2002

Title: **CRM Business Analyst**

Company: MERLIN, spol. s r.o., Prague, Czech Republic



- Business analyst for the company CRM product. Created white papers used mainly for a new development course.

**Jun 2001 - Jun 2002** (full-time) – 4.6.2001 – 4.6.2002

Title: **Senior C++ Software Developer / Business Analyst**

Company: AIT Group PLC, Henley-on-Thames, United Kingdom



- Focused on a solution for First Data Europe (DCOM Server) - credit cards maintaining system. Wrote specifications and business rules for the project, in link with business teams.

- Developing Portrait CRM product for bank and insurance retail sector.

**Jan 2000 - Dec 2000** (full-time) – 1.1.2000 – 15.12.2000

Title: **System/Analyst C++ Programmer**

Company: BSC/FSC Praha, spol. s r.o., Prague, Czech Republic



- Main developer for implementing IBM AS/400 IOCA/MODCA graphics format for the company bank sector product (under FSC branch) and for CTI DCOM server that is consumed by a company CRM solution, applied in Citi and IPB Bank.

**Nov 1998 - Dec 1999** (full-time) – 16.11.1998 – 31.12.1999

Title: **System/Analyst programmer**

Company: IXOS Software AG, Prague, Czech Republic



- Team Leader for FAX server implementation (DCOM generic server with many COM consuming clients) for a company DMS product IXOS Archive.

**Aug 1996 - Nov 1998** (full-time) – 2.9.1996 – 15.11.1998

Title: **Programmer, Web designer and Web master**

Company: Orca, spol. s r.o., Prague, Czech Republic



- Developed a system that is now running as a telegraph network in the Czech Republic.

## Education

To-date: **Stanford University Advanced Project Management**



- (ongoing distance learning)
- 2011: **PRINCE2 Practitioner**  
(OGCC Certification Authority, United Kingdom)
- 2007: **Professional Diploma in Management**  
(The Open University, UK)
- 2001: **NVQ Advance Level 2 from English Certificate**  
(Weymouth College, Weymouth, Dorset, United Kingdom)
- 1996-1995: **Postgraduate Special School**  
(Computer Technology - 2 semesters, Prague)
- 1995-1991: **Secondary Special School with Graduation Exam, Prague**



## Additional skills

Driving license A, B, native influencer and speaker.

## Languages

Czech – fluent  
English – fluent/NVQ level 2 certified  
German/Russian – passive